

# SERVICE BULLETIN



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## Health Imaging Products

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Eastman Kodak Company, Health Imaging, Rochester, NY 14650

SERVICE BULLETIN NO. 302

JUNE 2002

**3014 Kodak X-Omat PROCESSOR, MODEL M5**  
**3016 Kodak RP X-Omat PROCESSOR, MODEL M6-N**  
**3018 Kodak RP X-Omat PROCESSOR, MODEL M7**  
**3019 Kodak RP X-Omat PROCESSOR, MODEL M7A**  
**3022 Kodak RP X-Omat PROCESSOR, MODEL M8**  
**3010 Kodak X-Omat M20 PROCESSOR, MODEL 1**  
**3011 Kodak X-Omat M20 PROCESSOR, MODEL 2**  
***Kodaflex* PRODUCTS**

### **Service Discontinuance of Older X-Omat PROCESSORS and All Kodaflex PRODUCTS**

This is to inform you that service and parts will be discontinued on a worldwide basis for the PROCESSORS and *Kodaflex* PRODUCTS indicated in the table on page 2. Service discontinuance is necessary at this time, because many parts (circuit boards, motors, etc.) are old technology and very difficult, if not impossible, to procure for these older products. Some parts for these products will still be available from Service Parts Management until the end of 2002, but many parts are already obsolete and no longer in stock.

Listed below are PROCESSORS with similar names that are **NOT** being Service Discontinued at this time:

*Kodak* RP X-Omat PROCESSOR, MODEL M6B  
*Kodak* RP X-Omat PROCESSOR, MODEL M6AN  
*Kodak* RP X-Omat PROCESSOR, MODEL M6AW  
*Kodak* RP X-Omat PROCESSOR, MODEL M7B

These PROCESSORS will continue to be supported for both parts and service.

Model	Service Code(s)	Service Discontinuance, Americas Region (United States, Canada, Mexico, South America)	Service Discontinuance, EPMAR (Europe, Asia, Middle East, Africa, Russia, Japan)
<i>Kodak X-Omat</i> PROCESSOR, MODEL M5	3014	July 31, 2002	March 31, 2002
<i>Kodak RP X-Omat</i> PROCESSOR, MODEL M6-N	3016	July 31, 2002	March 31, 2002
<i>Kodak RP X-Omat</i> PROCESSOR, MODEL M7	3018	July 31, 2002	March 31, 2002
<i>Kodak RP X-Omat</i> PROCESSOR, MODEL M7A	3019	July 31, 2002	March 31, 2002
<i>Kodak RP X-Omat</i> PROCESSOR, MODEL M8	3022	July 31, 2002	* See Note Below
<i>Kodak X-Omat</i> M20 PROCESSOR, MODEL 1	3010	July 31, 2002	March 31, 2002
<i>Kodak X-Omat</i> M20 PROCESSOR, MODEL 2	3011	July 31, 2002	* See Note Below
All <i>Kodaflex</i> PRODUCTS	ALL Service Codes including 3030 3031 3032 3033 3034 3035 3038 3039 3118	July 31, 2002	March 31, 2002

### **Customer Information**

\* Note: EPMAR has previously notified Customers concerning Service Discontinuance for most of the above listed products. EPMAR will notify Customers accordingly for the M8 and M20 Model 2 systems per their Service Discontinuance plan.

The following notification has been sent to U.S. Kodak Distributors. Similar communications are being sent to Kodak Distributors in Canada and Latin America.



November 14, 2001

**Parts Discontinuance Notification**

This memo serves as notification of Kodak's intent to discontinue its **parts** inventory for several KODAK RP, X-OMAT, and KODAFLEX Products and Accessories. Actual depletion of current inventories will be dependent on demand. We currently anticipate availability through at least March 31, 2002.

The specific models that are impacted are:

Kodak X-Omat M5 Processor

Kodak RP X-Omat M6-N Processor

Kodak RP X-Omat M7 Processor

Kodak RP X-Omat M7A Processor

Kodak RP X-Omat M8 Processor

Kodak X-Omat M20 Processor

Kodak X-Omat M20 Model 2 Processor

Kodaflex Products

If the Kodak X-Omat processor is not on the list above (such as the M6B), then it is not affected by this discontinuance.

If you have questions, please call your Channel Manager or the Kodak Care Center at 1-800-328-2910

**Debbie Trubatch, Service Engineer-Rochester**

**For more information please contact:**

**Eastman Kodak Company**  
Health Imaging  
1-800-328-2910 (U.S.A. Only)  
651-393-1728 (Outside the U.S.A.)

*Kodak, Kodaflex, and X-Omat* are trademarks.

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**HEALTH IMAGING**

